SHARx Contacts for Members



Members

- SHARx Member Portal: app.sharxplan.com
- Phone: 314.451.3555, option 1
- Text: 314.274.3763
- Email: SHARx@sharxplan.com
- Fax: 314.451.3555
- Fax for Prescriptions: 314.628.0394
- Self-ID Link (if applicable):

Hours of Operation

- Monday-Friday
- 9:00AM - 6:00PM EST

For General SHARx Questions:

- For questions about medication status or SHARx Portal assistance, you can reach your Advocacy Team by phone or text, email at sharx@sharxplan.com, or via message in your SHARx Portal.

For questions regarding a Prior Authorization:

- Contact your insurance provider via the phone number listed on your ID card.